

Vodafone “Paris 2024 Olympic Games Txt & Win” Promo

Terms & Conditions

For participation in Vodafone’s “Paris 2024 Olympic Games Txt & Win Promo”

1. Organizer of the Promotion

1.1 Vodafone Fiji PTE Limited

2. Name of the Promotion

2.1 Paris 2024 Olympic Games Txt & Win Promotion (herein called ‘the Promotion’)

3. Period of the Promotion

3.1 The Promotion will commence on the 30th of March, 2024 and close on the 30th of June, 2024.

3.2 Please check online at <http://www.vodafone.com.fj> refer to relevant advertisements or contact Customer Service by dialing 123 or 124 should you require further information regarding the Promotion.

3.3 Promotional materials for the Promotion shall include its relevant advertisement and Terms and Conditions document as may be revised from time to time and available on the Vodafone website <http://www.vodafone.com.fj>.

4. Acceptance of Terms and Conditions

4.1 By participating in the Promotion all participants agree that they have read and fully understand these Terms and Conditions carefully which are also available for public view at <http://www.vodafone.com.fj>.

4.2 Vodafone reserves the right to amend these Terms and Conditions at any time. Any changes will be posted online at <http://www.vodafone.com.fj>.

4.3 In the event of dispute regarding the Terms and Conditions, conduct, results, and all other matters relating to the Promotion, the decision of Vodafone shall be final and no correspondence or discussion shall be entered into unless otherwise required under the Gaming Decree 2009 or other applicable law.

5. Participants of the Promotion

5.1 Participants must be the registered customers of the Vodafone Prepay, Postpay and Inkk mobile numbers (registration is required under the Compulsory Registration of Customers for Telephone Services Decree 2010) which is utilised for purpose of participation in the Promotion.

5.2 The following persons and their immediate relatives* may NOT participate in the Promotion:

- Employees of Vodafone Fiji Ltd
- Employees of the Promotion’s suppliers/service providers
- Employees of any company directly collaborating with Vodafone for the purpose of executing the Promotion (including media outlets engaged for promotion)

*Immediate relatives refer to spouse, de-facto partner, parents, siblings, and children.

5.3 Vodafone reserves the right to disqualify any participant if it has reasonable grounds to believe the participant has breached any provision of the Terms and Conditions.

5.4 By participating in the Promotion, participants hereby warrant that all information submitted is true, current and complete.

6. Availability and accessibility of information

6.1 All information for the participants of the Promotion with regard to the Promotion shall be published on <http://www.vodafone.com.fj> and will be provided upon accessing the Vodafone Customer Service number on 123 (charged line).

6.2 Any information regarding the Promotion, including its end date will be published on the Vodafone website (<http://www.vodafone.com.fj>).

6.3 Interruption or early termination of the Promotion shall not release Vodafone from its obligation to give out already determined prizes and execute all other actions required except for the cases when termination or interruption of the Promotion was called by actions or events which were beyond Vodafone's control.

6.4 Vodafone reserves the right not to enter into written negotiations or otherwise make contact with the participants of the Promotion other than in accordance with these Terms and Conditions, unless required to do so by law.

7. Regulations of participation in the Promotion:

7.1 To participate in the Promotion, the customer must Txt "TEAM FIJI" to 818 .

7.2 They can also participate Via USSD Options as per below:

- Promotion Menu – Dial *888#
- Vodafone Voice Menu: Dial *143*4#
- Inkk Voice Menu: *525*4#
- M-PAiSA: Dial *181*8#

7.3 Multiple entries are allowed.

7.4 Number Ranges:

- Vodafone mobile numbers starts with 99, 97, 94, 93, 92, 91, 90, 89, 86, 83, 80, 29, 28, 27, 24, 23 and 22
- Inkk mobile numbers starts with 98, 96, 95, 87, 84, 21 and 20

7.5 IOU credit can be used to participate in the promotion

7.6 Participants will receive a SMS reply confirming their entry submission

7.7 Prizes cannot be redeemed for cash and cannot be transferred.

7.8 Participants will be charged \$0.99 for each SMS entry

7.9 For Queries customers can call Vodafone Customer Care on; Vodafone Prepay: 124(Free) or 123 (Charged), Vodafone Postpay: 125 (Free), Inkk Mobile: 444 (Free) or 443 (Charged).

8. Place, date, time and order of the prizes

8.1 Each unique participant to the Promotion is identified by the subscriber number (MSISDN).

8.2 The formation of each participant's record for the whole period of the Promotion will start at 00:00:00 on the first day of the Promotion (30th March, 2024) and end at 23:59:59 on the last day of the Promotion (30th June, 2024).

- 8.3 Draw of the prize will be conducted in the presence of a Police Official at the end of the Promotion on the 2nd of July
- 8.4 Grand Prize-winning mechanism:
- 8.4.1 After the last day of the Promotion, one (1) "final draw" will take place
 - 8.4.2 The draw will determine winner for Prize available for that Promotion
 - 8.4.3 All participants who have sent at least 1 SMS from the start of the Promotion up to 23:59:59 of the last day of the Promotion are eligible to enter the grand prize draw subject to these Terms and Conditions.
- 8.5 There will be one winner (plus a friend of their choice) who get two return air tickets to and from Paris to watch the 2024 Olympics from 25th July to 31st July, 2024 inclusive of the following:
- 8.6 Accommodation for 2 guests for 6 nights (25th July – 31st July 2024)
- 8.7 Olympic Game tickets for the following matches are included:
- 26 July - Opening Ceremony OOC01C
 - 27 July – Rugby7s - RU704C
 - 28 July – Rugby 7s RU705C
 - 29 July – Tennis TEN15C
 - 30 July – Football FBL29C
- 8.8 \$10,000 (FJD) spending money will be provided in addition to the above.
- 8.9 Grand Prize relevant for the Promotion will be advertised by Vodafone prior to commencement of and during the Promotion.

9. Terms of the prizes

- 9.1 Winners will be contacted by Vodafone via phone call to their MSISDN number used to participate in the promotion.
- 9.2 Winners if able to be contacted will receive notice within three (3) working days from the date of the draw.
- 9.3 Prizes will be awarded within twenty-eight (28) calendar days from the closing date of the promotion.
- 9.4 Visas for travel of the winners will be facilitated by Vodafone however is subject to the Grant of respective visa by the French embassy and their terms and conditions
- 9.5 Winners must confirm in writing that they are the registered owner of the MSISDN number, that they are entitled to the prize, produce necessary identification and complete all the necessary documents required by Vodafone or provide such other information as requested before the prize will be awarded.
- 9.6 A prize must be collected by the winner in person from the Vodafone Fiji Head Office located at 168 Princes Road, Tamavua in Suva, however it may be received by a representative of the winner if properly authorized in writing by the winner. The following documents shall be accepted for identification: Voter ID Card, Driver's License and/ or Passport.
- 9.7 By participating in a Promotion, each participant is deemed to have agreed that if in the event he or she is a winner, then any of his or her data, including name, surname, initials, photos, images, audio recordings, interviews, testimonials and video images and recordings, can be used by Vodafone or media for advertising and promotional purposes without the winner's prior consent and free of cost to Vodafone. The participant must ensure prior to participating in a Promotion, that the grant of rights to Vodafone under this paragraph does not conflict in any manner with the participant's existing contractual obligations to a third party (if any). The participant agrees that

any rights granted to Vodafone under this paragraph shall be perpetual and that he or she will neither seek any royalty nor any other claim or payment from Vodafone in respect of the use by Vodafone of the properties stated here. The participant if a winner, agrees to execute any form of release or discharge or other agreement as may be required by Vodafone pursuant to its rights under this paragraph.

- 9.8 If a winner cannot be contacted within thirty (30) calendar days from the draw date, then the prize money will be allocated to an "Unclaimed Monies" fund and kept for a specific period required by law. If a notified winner refuses the prize or fails to appear to collect it within twenty-eight (28) calendar days of the closing date of the promotion, then the prize will be deemed to have been forfeited by the winner to Vodafone.
- 9.9 Decisions made by Vodafone will be final and no correspondence will be entered into.
- 9.10 Prizes are not transferable and will only be awarded to the favor of the actual participant.

10. Exclusion of liability and Disclaimer of Warranties

- 10.1 Vodafone accepts no responsibility whatsoever for including without limitation, any error, omission, interruption, defect, delay in operation or transmission, communications line failure when it is not under its direct control and execution.
- 10.2 Vodafone reserves the right to whenever is deemed necessary temporarily suspend the Promotion for operational reasons (e.g., for repairs, planned maintenance or upgrades). Vodafone shall endeavour to restore the Promotion as soon as possible after any temporary suspension period.
- 10.3 Participants agree that the prize will be awarded by Vodafone to the person or entity/organization in whose name the MSISDN number used for participation in the Promotion was registered to (under the Compulsory Registration of Customers for Telephone Services Decree 2010). Such benefitting party may not actually be the person who actively participated in the Promotion, notwithstanding, Vodafone excludes all liability for claims arising thereof.
- 10.4 Participants understand and agree that they participate in the Promotion at their own risk and willingness and have not been coerced in any manner to enter the Promotion.
- 10.5 Vodafone makes no warranty, implied or express, that any part of the Promotion will be uninterrupted and error-free.
- 10.6 Neither Vodafone nor any of its directors, employees, agents or suppliers shall accept any responsibility for any damage, loss, injury or disappointment suffered by any participant participating in the Promotion or as a result of accepting the prize.
- 10.7 Vodafone is not responsible for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer equipment, software failure of any email or entry to be received on account of technical problems or traffic congestion on the Internet, telephone lines or at any web site, or any combination thereof, including any injury or damage to participants or any other person's computer or mobile telephone related to or resulting from participation or downloading any materials in the Promotion.
- 10.8 By entering the Promotion, participants agree that no claim relating to such losses or injuries (including special, indirect and consequential losses) shall be asserted against Vodafone, its parent companies, affiliates, directors, officers, employees or agents from any and all losses,

damages, rights, claims and actions of any kind resulting from acceptance or user of any prize, including without limitation, personal injuries, death and property damage.

11. Queries/Complaints

- 11.1** In the event of any disagreement or issue arising from participation in the Promotion, participants are invited to present their complaint or query to Vodafone and the issue will be attempted to be resolved amicably in so far as possible.