

Background

Fiji Ports Corporation Limited (Fiji Ports) is the commercial port management company that manages the two major ports of Suva and Lautoka and secondary ports of Levuka, Vuda, Malau, Rotuma and Wairiki. Fiji Ports is responsible for domestic and international cargo and logistics management, enabling most of Fiji's imports and exports through its ports. No doubt, Fiji Ports plays a vital role in Fiji's economic growth and prosperity.

Fiji Ports relies heavily on digital communication for its daily operations. These include customer, partner engagement, distributing berthing information, managing seaport and ship repair facilities, administering marine and navigation charges for overseas vessels, maintaining shipping schedules, etc, therefore, reliable connectivity is a must. "We need solutions that can raise the bar for productivity, improve agility and eliminate communication gaps. It must provide flexibility to scale resources up and down as required", said Mr. Rajniel Lal, Fiji Ports Manager ICT.

With increasing levels of data housed on-premise (on communication exchange server), Fiji Ports not only faced the threat of losing data, but ongoing costs associated with maintenance and upgrade of hardware, additional user licenses and applications to support the growth.

To eliminate these costly burdens, regular upgrades and provide more flexibility, agility and responsiveness, Vodafone Business provided Fiji Ports Corporation with managed Microsoft Office 365 services. Mr. Lal said, "We were looking for a right solutions partner to meet our unique needs and tackle the challenges we face. We are delighted to have local expertise of the Vodafone team, who understand our business needs and continue to provide solutions and help us on our cloud journey. This was an ideal solution to mitigate risks and explore additional collaboration suite available in the cloud."



CUSTOMER SUCCESS STORIES FIJI PORTS CORPORATION PTE LIMITED LOCATION: SUVA & LAUTOKA 400+ STAFF

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Mr. Rajniel Lal, Manager ICT,
Fiji Ports Corporation Pte Ltd.

Our Solution

Vodafone Business, Microsoft's Gold Partner designed and enabled a smooth migration plan for Fiji Ports to a subscription-based Office 365 solution for all users. This has resulted in cost savings, avoidance of unnecessary audits and gap settlement, seamless integration, remote access of files and folders, access to emails on the go and included disaster recovery with 1TB storage in the cloud for every user. With a single bill solution, ability to scale easily and local on ground support, Fiji Ports now has an affordable, predictable, per user monthly subscription model that provides enterprise grade email solution, collaboration and task list tools. Fiji Ports is now able to use Microsoft Teams, cloud storage, conference facility and securely share documents. "Vodafone has been instrumental in delivering this transformative technology shift that has given Fiji Ports a very good experience as we begin to explore more cloud-based solutions, said Mr. Lal.

Vodafone provides several Software as a Service solutions such as Microsoft Office 365, G-Suite, Firewall as a Service, Mobile Device Management and Analytics as a Service, which are designed to reduce complexities from your business and help you take advantage of cost-effective cloud-based solutions. For more information on how Vodafone can help your business with better connectivity and resilience, please call 8929000 or email to corporate.ict@vodafone.com.fj

