

31<sup>st</sup> July 2023

## VAT Rate Changes Effective from 1st August 2023

Dear Valued Customer,

Greetings from Vodafone Fiji.

We are writing to inform you that the Value Added Tax (VAT) is scheduled to increase from 9% to 15% as of August 1st 2023 following government mandates.

As a result of this VAT adjustment, our tariffs will increase. The revised tariff will apply to all our products and services from the aforementioned effective date.

From the effective date, our pricing will be adjusted to reflect this new VAT rate and will apply to all invoices issued on or after 1st August 2023. Any products or services billed before this date will be subject to the current VAT rate.

We thank you for your patronage and look forward to navigating these changes together. As always, our primary goal is to provide you with the highest quality products and services.

We appreciate your understanding and patience as we implement these changes. Our team is ready to help you with any queries. Please feel free to contact us at your convenience.

Yours sincerely,

Vodafone Business Team Corporate.Sales@vodafone.com.fj