

Capture Consent to Standard Terms with a Single Click

Documenting and managing customer consent to standard agreements—such as T&Cs, privacy policies and disclosures—is critically important, but expensive and cumbersome with potential legal risk. Without adequate evidence or an audit trail, you could face legal disputes in court, unnecessary risk over enforceability and inefficiencies in acquiring new customers.

DocuSign Click

Frequently used to accept privacy policies and terms and conditions agreements, clickwraps are a quick method for legally indicating consent. All customers have to do is read and click “I agree.” A clickwrap agreement holds the same legal effect as a wet signature under the laws of the US, EU and certain other countries for the vast majority of use cases.

DocuSign Click is an easy-to-use, simple-to-deploy clickwrap solution that lets you capture customer consent to standard terms with a single click, lowering costs and risk, while improving the customer experience.

- Reduce the risk of non-compliance with ESIGN, eIDAS, GDPR and other legal standards
- Simplify the customer experience with clear display and acceptance options
- Securely and centrally store, search and manage clickwrap versions with a complete audit trail



Click can be embedded on your websites and mobile apps.

“In terms of ROI, we’re definitely saving thousands versus prior to Click, when we couldn’t record evidence of user consent and just lost disputes consistently.”

Jason Lee
Founder and CEO
OptionsSwing

“DocuSign Click continues to save a lot of time for our staff while enabling a more seamless customer experience.”

Michael Ko
Head of Product
Driva

Mitigate legal/compliance risk

Complete audit trail

Easily auditable with date, time, and other critical information in the Certificate of Completion, so you have the tools to help ensure compliance and eliminate unnecessary risk.

Maintain version control

Easily manage changes or updates to your clickwrap agreements with visibility into who is on which version. This helps ensure your customers consent to the latest version of the clickwrap.

Manage agreements centrally

Store completed clickwrap agreements in one place for internal processes and management.

Simplify the customer experience

Customize the clickwrap layout

Improve and simplify the user experience with multiple display and acceptance options available to meet your unique requirements.

Must view or read to consent

Provides assurance that your users have spent time viewing and/or reading through the clickwrap agreement before providing consent.

Manage recipient delivery

Gives users flexibility on how they want to receive and retain the clickwrap agreements they've agreed to.

Streamline development and maintenance

Automatically generated code

Deploy clickwraps with speed and ease by automatically generating a code snippet to embed in your website or mobile apps, freeing up your IT and development teams' time and workload. You can also send the clickwrap agreement directly to end users via a URL.

Compatible with the DocuSign infrastructure you already have

As a DocuSign customer today, you can bring a variety of agreements under one roof—allowing you to unify your clickwrap and eSignature agreements within the DocuSign Agreement Cloud.

Sample use cases

- Account openings
- Software licenses
- Software downloads
- Product trials
- Corporate policy distribution
- Checkout pages
- Registration pages

Agreement types

- Terms and conditions
- Terms of service
- Terms of use
- Privacy policy
- Policy acknowledgements
- Disclosures
- Disclaimers
- End user license agreements
- Non disclosure agreements
- Waivers

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