



vodafone vibes

THE NEWSLETTER OF VODAFONE FIJI

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Vodafone Group now has 200 million customers

THE VODAFONE Group now has 200 million customers worldwide.

The announcement was made by Vodafone Group (Vodafone) chief executive Arun Sarin.

"I am also pleased to announce today that we now have 200 million proportionate customers globally and we are grateful for their confidence in us. This is both an important milestone for Vodafone and a great achievement by our people," Sarin said.

Vodafone Fiji has 275,000

customers, with 75,000 joining the Vodafone family in the last nine months.

The achievement of the milestone was part of a statement by Vodafone highlighting key performance indicators for the quarter ended December 31, 2006.

The main highlights include organic growth of 6.1% for the quarter in proportionate mobile revenue.

On a statutory basis, growth in

total revenue for the quarter was 5.1%, with organic service revenue growth of 4.8%.

There were 8.7 million proportionate organic net mobile additions for the quarter.

The company also added 2.5 million 3G devices during this time, bringing the total 3G device base to 13.6 million. 3G Broadband through HSDPA is now available across 21 of the group's markets and partner networks.

Vodafone At Home is now

launched in seven markets, including five offering DSL services, and Vodafone Office available in 11 markets.

Vodafone re-iterated its current year outlook with the financial performance for the quarter and year to date in line with expectations.

"These KPIs are very much in line with expectations and show that we are continuing to make progress in executing our strategy," Sarin said.

More phone tips

Can I call a Radio Telephone from my mobile?

You are unable to call Radio Telephones from your mobile.

Can I make a Reverse call from my Mobile?

Reverse calls can only be made from a landline, not a mobile.

Do I get charged for receiving calls?

You are only charged for making calls. It is FREE to receive a call.

When someone calls, I cannot hear my phone ring. Why is this so?

This happens because the 'Ring Volume' or 'Ring mode' on your phone has been switched off or is on mute. To increase the volume, you need to go through the 'Menu' on your phone and adjust the 'Ring Volume' and 'Ring Mode' according to your preference. Refer to your manual or call our 24 hour Customer Care Department on 123.

When someone calls me, I cannot hear the other person clearly. The volume is very low. What could I do?

This happens because the 'Ear Volume' on your phone has been switched off or is on mute. To increase the volume, while talking on your phone, you can adjust it by pressing the: (Ericsson & Nokia Phones) Up arrow button; (Alcatel Phones) Top button, on the left side of the phone

I'm getting feedback (echo) whenever I talk on my mobile phone, what should I do?

You will need to turn your 'Ear Volume' down when this happens. The reason there is an echo is because the microphone can hear the earpiece.

Adjusting the volume to lower settings should help.

On the screen of my mobile phone it shows 'No Network', what could be the problem?

There are a few reasons for this and they are as follows:

(i) You are in a non-coverage area therefore your phone is not picking up network.

(ii) The antenna of your mobile may not be picking up the network. (Handset issue)

(iii) Your SIM Card may not be positioned properly

Try to:

- Move around to an area of stronger coverage.
- Switch the phone off and then on again
- Try to manually select the Network.
- Find out if it is the Handset that is the problem by swapping SIMs. If it is, you will need to get it checked.

Youths learn social service leadership

THE VODAFONE ATH Fiji Foundation has formed a three-year partnership with the Fiji Council of Social Services (FCOSS) in the youth-focused Promoting Adolescent Life Management (PALM) project.

Implemented by FCOSS through the participation of youth groups and the involvement of religious institutes, mothers' clubs, the Police Force, the business sector and other stakeholders, the project aims to reach 8000 young people between 11 and 25 years old by using components that include Group Work, Vocational Guidance and Training, General Living Skills, and Self Development.

To expedite the process, a National Advisory Group (NAG) made up of young adults has been formed. The Fiji Council of



Teams brainstorming for ideas

Social Services and the National Advisory Group meet each quarter to monitor and evaluate its youth programmes as well as getting actively involved. NAG, which is chaired by Joy Kaloumaira (Fiji Red Cross Society), consists of representatives of various organizations around the country including Vodafone

ATH Fiji Foundation's own youth representatives Melia Tamani and Santosh Payal.

At the top of the agenda for the 2007 work plan was the PALM retreat which was an initiative created to provide a platform for young people to positively and confidently contribute to the social



Participants for the Workshop

development of our nation as part of its theme: Youth Leadership in Social Services.

The eastern retreat kicked off on Friday 02/02/07 through to Sunday 04/02/07 at the Coral Coast Christian Camp, Deuba.

Participants were asked to separate into groups and collate their ideas/feedback

on delegated subjects relating to the following topics:

- * Youth Creativity in Social Enterprise
- * Tapping into youth resources
- * Youth Social Health
- * Youth Action for Social Leadership
- * Youth in Peace Building

SHARE UR STORY

AT VODAFONE, we've heard so many stories of how our products and services have saved the day.

These include the story of how someone's Vodafone helped save a group of people from drowning to stopping a crime to just plain enabling people to better their lives such as starting a new business from home or being able to stay in touch with family all around the world because mobile phones brought communications access to previously unwired areas.

Now your story can win you the latest mobile phone. Each week we will give away the featured handset in this newsletter to the person who submits the best true story of the week.

All you have to do is email ligavatu.gukisuva@vodafone.com.fj.

* **The Judges' decision is final.**

3 Yasawa islands, 12 resorts connect

THREE northern Yasawa islands and 12 resorts now have access to the Vodafone Fiji network after the company boosted the capacity of its Vasavaruru site, between Tavua and Ba on Viti Levu.

The site is now able to bring coverage to the eastern sides of three islands and 12 resorts including Nanuya Lailai island and the Sunrise Lagoon Resort, Seaspray Resort, Gold Coast Resort and Kim's Place.

Coverage on Nacula Island extends to the Melbravo Resort, Nabua Lodge, Safe Landing and Naisisili and Navotua villages while on Tavewa Island David's Place,



Tevita Volavola ... mobile coverage good for his Yasawa resort business

Kingfisher Lodge, Coralview Resort and the Otto and Fanny Resort are within range.

Feedback from resort owners and staff has been really good as access to mobile communication

will save them time and money.

Tevita Volavola, director/owner of Safe Landing Resort on Nacula, thanked Vodafone for the extended coverage.

"It has really made running my business easier," Volavola said. "And it is good for my customers as well."

"It used to take me a 15 to 20-minute climb up a hill to be able to make a mobile call. Now I can make a call from my resort."

"The new site will help the resort owners communicate with their

customers - potential tourists anywhere in the world," Vodafone chief executive Aslam Khan said.

"With the Internet a must for anyone in the tourism business today, mobile Internet coverage using GPRS Mobile Connect Cards is an additional bonus, and the resorts will have the advantage of connecting and marketing their products and services to the world at little additional cost," Khan said.

Vodafone Fiji has a total of 110 base stations, providing mobile coverage for over 65% of the Fiji population.



WIN THIS PHONE

Manufacturer: Sagem
Colours: Silver
Weight: 86 grams
Size: 105 x 46 x 14 mm
Standard battery: Lithium Ion 2.5G, Standby: (max) 350 days**, Battery 2.5G maximum talk time: 240 minutes**

Sagem MY 400V

Features: Alarm Clock, Data Capable, Colour Backgrounds, Colour Backlights, Colour Screen, Downloadable Ringtones, Handsfree, Icons, Infra-red, Internal Aerial, Java Capable, Polyphonic Ringtones, Predictive Text, PXT - Integrated Camera, Tri-Band, Vibrating Alert, Video, Capable WAP

DID YOU KNOW?

VODAFONE Fiji Limited is part of Vodafone Group Plc, the world's largest mobile community with over 133.4 million proportionate customers worldwide - 25 percent of the world's mobile phone users are connected to Vodafone. The company has equity interests in 26 countries and partner networks in a further 13 countries.