



VODAFONE FIJI LIMITED
 Tel: (679) 331 2000 Fax: (679) 331 2307
 Private Mail Bag, Suva.

Dealer / Sales Rep Checklist for Connections

Customer Name: Mobile No.:

- | | | TICK or N/A |
|-----|--|--------------------------|
| 1. | Explained the coverage provided by Vodafone. | <input type="checkbox"/> |
| 2. | Explained the Vodafone tariff. | <input type="checkbox"/> |
| 3. | Explained the type of services available and value added service (roaming, int,txt,pxt,data.) | <input type="checkbox"/> |
| 4. | Obtained copy of identification document - passport photo, driving licence, FNPF card & sketch for location address. | <input type="checkbox"/> |
| 5. | Obtained pay slip or company registration certificate. | <input type="checkbox"/> |
| 6. | Completed the NSA and verified that the applicant is the legitimate authorized signatory. | <input type="checkbox"/> |
| 7. | Father's name of the applicant entered on NSA (Indians only). | <input type="checkbox"/> |
| 8. | Explained the billing and collection procedure. | <input type="checkbox"/> |
| 9. | Explained how to utilise Vodafone's Customer Care Services (125 tollfree line & 123 charged line). | <input type="checkbox"/> |
| 10. | Explained/demonstrated proper usage and handling of mobile terminal and accessories. | <input type="checkbox"/> |
| 11. | Showed where to find terms & conditions as stated in the Network Service Agreement. | <input type="checkbox"/> |
| 12. | Explained the Warranty Procedure for the mobile terminal. | <input type="checkbox"/> |
| 13. | Explained the Billing Procedure for Roaming and the related charges. | <input type="checkbox"/> |
| 14. | Customer agrees to notify Vodafone of any changes to their mobile terminal and address to update records. | <input type="checkbox"/> |
| 15. | Explained the Mobile Office, VMC Lite and BlackBerry service & related charges. | <input type="checkbox"/> |
| 16. | Demonstrated how to use handset /service. | <input type="checkbox"/> |
| 17. | Explained 500mb data cap per month.(Fair use policy). | <input type="checkbox"/> |
| 18. | Explained contracts - CUG and MNP to customer. | <input type="checkbox"/> |
| 19. | Any other information:.....
..... | <input type="checkbox"/> |

I here read and understand the terms & conditions herein.

I hereby agree that the above mentioned points was explained and relevant materials handed to me.

.....
Signature

.....
Signature

.....
Name of Sales Rep/Dealer

Date:.....

.....
Name of Sales Customer /User